

Scrutiny Report



Performance Scrutiny Committee - Partnerships

Part 1

Date: 26 June 2019

Subject **Public Services Board Well-being Plan Annual Report 2018-19**

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The following people have been invited to attend for this item:

Intervention:	PSB Intervention Lead Invitee:
The Newport Offer	Will Godfrey (Newport City Council)
Strong Resilient Communities	Supt Ian Roberts (Gwent Police)
Right Skills	Gary Handley (Coleg Gwent)
Green & Safe Spaces	Ceri Davies (Natural Resources Wales)
Sustainable Travel	Ceri Doyle (Registered Social Landlords)

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked

- The Committee is asked to consider the Wellbeing Plan Annual Report attached as **Appendix 1** and determine if it wishes to make any comments to the Public Services Board.
- To note the minutes of the Public Services Board held on 11 June 2019 will be separately circulated to the Committee once approved.

2 Background

Well-being Assessment

- 2.1 The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board (PSB) to prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area no later than a year before it publishes its local well-being plan. One Newport PSB published its Local Well-being Assessment (now called the Community Well-being Profile) on 3 May 2017 and Members may recall that the Committee received it for information on 26 July 2017, as required by the statutory guidance.

Well-being Plan

- 2.2 The Guidance also requires that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election. The Committee may recall receiving the Consultation draft of the Local Wellbeing Plan on 10 January 2018 and submitted its consultation response. Following the consultation, proposed amendments were presented to the PSB and agreed on 13 March 2018. The PSB agreed the final version of the Well-being Plan 2018-23 at the meeting on 1 May 2018 and in accordance with the statutory requirement that the PSB sends a copy of the final report to the Council's designated Scrutiny Committee for Partnerships this Committee received the final Plan at its meeting on 20 June for information. *(For information, a link to the Well-being Plan 2018-23 is provided in Section 7 of this report in the Background Papers.)*

Briefing upon Well-being Plan and Well-being Assessment

- 2.3 Members of the Committee may recall the Briefing provided upon Well-Being Plan and Well-Being Assessment Update in November 2018. *(For ease of reference, a link to the Briefing is provided in Section 7 of this report in the Background Papers.)*

Mid-Year / Quarter 2 Update

- 2.4 The Committee received its first report from the PSB reporting progress on delivery of the Well-being Plan 5 Interventions to this Scrutiny Committee at the Mid-Year point in January 2019. As the initial report, each intervention was at different stages, and while some interventions were narrative based, the development of a dashboard for each intervention, in line with the example provided for Sustainable Travel in Appendix 1 was planned for future performance reports. The Committee questioned the Intervention Leads and made a number of comments upon the development of future performance reporting. *(For information, a link to the Minutes of the meeting held on 9 January 2019 is provided in Section 7 of this report in the Background Papers.)*

The Annual Report

- 2.5 The Statutory guidance on the Well-being of Future Generations (Wales) Act 2015 requires Public Services Boards to prepare and publish a report detailing the progress made towards meeting local well-being objectives no later than 14 months after the publication of its first local Well-being Plan, to enable the board to report on the full year's activity. The PSB must send a copy of its annual report to Overview and Scrutiny.
- 2.6 The Future Generations Commissioner has set out nine expectations to be reflected in Annual Reports as summarised below:

Expectation:	Summary:
1) Well-being objectives and goals	What are our well-being objectives and steps and how did we choose them using the well-being goals and the five ways of working?
2) Sustainable development principle	How have we considered the five ways of working?
3) Looking ahead	What are our ambitions for 5,10,15,25 years and beyond?
4) Tracking progress	How are we tracking progress and what progress has been made? Have we adopted any new ways of tracking progress?
5) Applying and implementing the Act	How has the Act adapted the way we are working?
6) Self-reflecting	How has this process gone so far? What are the areas for development?
7) Collaboration with other public bodies	How are we working together to meet the objectives?
8) Accountability	How will we be scrutinised?
9) Making your reports clear	Is the report accessible to a range of readers?

(For information more detail is provided in Section 5: Supporting Information and a link to the full expectations included in the Future Generations Commissioner's Annual Report "Well-being in Wales: the journey so far" is provided in Section 7 of this report in the Background Papers.)

2.7 The Well-Being Plan Annual Report was produced in the format of the Well-being Plan and in line with the Future Generations Commissioner's expectations and on 15th May 2019, was discussed by the Strategy & Performance Board and the following recommendations were agreed:

- Each intervention needs to be more integrated and acknowledge links to the other interventions and partnerships e.g. Safer Newport.
- The 5 Ways of Working could be a composite and show how it flows throughout the five interventions e.g. a section at the end.
- The report sometimes focusses on processes and should be reworded to emphasise the outcomes reached.
- The performance measures included could be improved, with the potential of using well-being scores / rating to support this in the future. e.g. Thriving Places Wales Index.
- Stakeholder feedback might also be more useful. e.g. Right Skills.
- The numbers related to each well-being plan step should be added to each intervention section.
- The inclusion of photos would also enhance the report.

The changes were made to the report and the final draft includes the following chapters:

- Chapter 1: Background
- Chapter 2: The Plan
- Chapter 3: Intervention Progress
 - The Newport "Offer"
 - Strong Resilient Communities
 - Right Skills
 - Green & Safe Spaces
 - Sustainable Travel
- Chapter 4: Sustainable Development Principle
- Chapter 5: Performance, Governance & Accountability

- 2.8 *The Committee is reminded that while the Intervention Leads are Public Services Board Members, some have not attended Scrutiny Committee previously. Although the Intervention Leads are from individual organisations, they have been invited as the Lead(s) for the specific Intervention they are leading on in partnership as Public Services Board Members and scrutiny questions should focus on their related partnership Intervention and not on individual organisations.*

3 Information Submitted to the Committee

3.1 The following are attached for the Committee's consideration:

- a) Public Services Board Well-being Plan Annual Report (**Appendix 1**)

4. Suggested Areas of Focus

Role of the Committee

The role of the Committee in considering the report is to:

- Take a look back at how the Partnership has performed in its delivery of the Well-being Plan in its Annual Report ;
- Assess the content of the PSB's Annual Report in line with the expectations from the Commissioner.
- In drawing its conclusions, the Committee should assess:
 - What was the overall conclusion on the information contained within the Annual report?
 - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the delivery of the Well-being Plan at the Year End point?
 - Does the Committee wish to make any Comments to the Public Services Board?

4.2 Suggested Lines of Enquiry

Scrutiny's role in receiving the Annual Report is to hold the PSB to account for how it is taking steps to meet its objectives within the Well-being plan, and ensure that it is demonstrating the sustainable development principle in everything it does.

When considering the Annual Report and determining what questions it may wish to ask of the PSB, the Committee should consider the following:

Wellbeing Objectives and Goals

1. How much progress has been made towards meeting each of the 5 integrated interventions? Does the information contained within the report give you a clear indication as to the progress?
2. Have the steps been delivered within the timescales? Has it gone as planned?
3. Does the report demonstrate how has the PSB has evaluated its own progress?
4. Does the report demonstrate how have service user experiences being used to assess progress?
5. How will you the PSB know when it's met its objectives? And how is it going to get there?
6. How are the PSB demonstrating how it is using collaborative working to achieve the steps in each intervention?

Tracking Progress

7. Have there been any barriers that have affected delivery of the plan that need further exploration and explanation?
8. Does the report give examples of how the Well-being Objectives have been delivered in accordance with the 5 ways of working?
9. How is the PSB meeting its duties around equality and promoting the welsh language?
10. Does the report give you a clear indication of how is the PSB working differently now compared to before the Act was in place?

Self-Reflecting

11. How far have the PSB's expectations been met?
12. What lessons has the PSB learnt as a result of progress to date?
13. How will these lessons be incorporated into the PSBs planning cycle and how the PSB operates as a partnership?

Section B – Supporting Information

5 Future Generations Commissioner Guidance

- 5.1 The Future Generations Commissioner has produced Guidance on what she would expect to see within the Well-being Plan Annual Report. The Scrutiny Committee can use this as a framework to evaluate how effectively the Plan meets these expectations. The following is extracted from the Guidance for reference:

	What you would expect to see:
<p>Expectation 1: Well-being Objectives and Goals</p>	<p>Public Bodies must clearly set out their well-being objectives and the steps they are taking to meet them. This must include how the 5 ways of working and the 7 national well-being goals have been used to inform the setting of the objectives and steps.</p> <p>But this does not exhaust the duty of public bodies. The Act clearly makes setting objectives and steps a means but not the only means, of discharging the sustainable development principle.</p> <p>How does the organisation intend to maximise its contribution to the seven national wellbeing goals and reference the seven core areas of change in the statutory guidance?</p> <p>Public Bodies must provide information on how resources have been used to take the steps to meet their objectives.</p>
<p>Expectation 2: Sustainable Development Principle</p>	<p>Annual reports should describe how the PSB is making sense of its duty to use the sustainable development principle and articulate how this fits with other legislative duties (or direct the reader to more information), their corporate objective, business planning and operational services.</p>
<p>Expectation 3: Looking ahead</p>	<p>Whilst recognising that change takes time, public bodies must set out what successfully meeting their objectives would look like and an ambition of where they would like to be in 5,10,15, 25 years or beyond.</p>
<p>Expectation 4: Tracking Progress</p>	<p>Public bodies must explain in their Annual reports how far they have taken steps to meet their objectives, how effective these steps have been, how they are tracking progress and how they are adopting new ways of demonstrating progress.</p>
<p>Expectation 5: Applying and implementing the act</p>	<p>Annual reports must set out how the seven corporate areas of change in the Guidance of the act have begun to adapt their ways of working, describe how decisions have been affected by applying the Act, provide examples of what is its they are doing differently and what they plan to do next. It is critical that public bodies celebrate these simple changes in their annual report and future wellbeing statements.</p>
<p>Expectation 6: Self-Reflecting</p>	<p>Public bodies should critically revisit their wellbeing objectives and consider how fit for purpose they are one year on. Where objectives have been reviewed and changes, this should clearly be explained in the context of the five ways of working and seven national wellbeing goals. Reports should be self-reflective, describe how the act has been applied and explain the tensions of trying to apply it and lessons learnt from using the Act.</p>
<p>Expectation 7:</p>	<p>As PSB's publish their well-being plans, I expect to see how public bodies are working together to contribute to the PSB's well-being objectives. This may</p>

Collaboration with other public bodies	also require public bodies to review their objectives. Explaining this thought process and showing their workings are part of the culture change needed to make the Act a reality.
Expectation 8: Accountability	Annual Reports must provide evidence of how public bodies are being held to account by the public, Elected Members and PSB members in taking steps to meet their wellbeing objectives and using the sustainable development principle in everything they do.
Expectation 9: Making your reports clear	Public bodies should be doing simple things like dating documents, explaining the status of publications and keeping the information simple avoids confusion, helping people get involved. They should also be involving people in compiling, writing and presenting reports.

6 Links to Council Policies and Priorities

- Summarise how this report aligns with Council priorities – in particular the Corporate Plan and wellbeing objectives:

Well-being Objectives	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
Corporate Plan Commitments	Thriving City	Aspirational People		Resilient Communities
Supporting Function	Modernised Council			

7 Background Papers

- [Welsh Government Guidance - Shared Purpose - Shared Delivery](#)
- [Welsh Government Guidance for Local Authority Scrutiny Committees on the Scrutiny of Public Services Boards](#) (Issued August 2017)
- [One Newport Public Service Board Wellbeing Plan 2018-23](#)
- [Report to the Public Services Board held on 11 December 2018 \(Agenda Item 7 refers\)](#)
- [Well-being Plan and Well-being Assessment Update Nov 18](#)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2017-22](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 26 July 2017](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 10 January 2018](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 20 June 2018](#)
- [Minutes of the Performance Scrutiny Committee – Partnerships Meeting on 9 January 2019](#)
- [Future Generations Commissioner’s Annual Report: Well-being in Wales: the journey so far](#)

Report Completed: June 2019